

Unauthorized Remote Access Software

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The following remote access applications are unauthorized and must be deactivated and/or uninstalled for the device to be considered compliant.

- AnyDesk
- AnyViewer
- AeroAdmin
- Chrome Remote Desktop
- DesktopNow
- Distant Desktop
- DWService
- Getscreen.me
- GoToAssist
- HelpWire
- Iperius Remote
- LiteManager
- Quick Assist
- Remote Utilities
- RustDesk
- Splashtop
- Sysaid
- TeamViewer
- UltraVNC
- Zoho Assist

Uninstall instructions **Uninstall instructions**



How to uninstall AnyDesk

To uninstall the AnyDesk Application from your PC or Mac, follow these steps:

Uninstall AnyDesk on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find AnyDesk": Scroll through the list of installed programs to find "AnyDesk"
- 4. "Uninstall": Right-click on "AnyDesk" and select "Uninstall."Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall AnyDesk on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find AnyDesk": Locate the "AnyDesk" application in the Applications folder.
- 4. "Move to Trash": Drag the "AnyDesk" application to the Trash. Alternatively, right-click on "AnyDesk" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall AnyViewer

To uninstall the AnyViewer application from your PC or Mac, follow these steps:

Uninstall AnyViewer on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find AnyViewer": Scroll through the list of installed programs to find "AnyViewer"
- 4. "Uninstall": Right-click on "AnyViewer" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall AnyViewer on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder": In the Finder sidebar, click on "Applications."
- 3. "Find AnyViewer": Locate the "AnyViewer" application in the Applications folder.
- 4. "Move to Trash": Drag the "AnyViewer" application to the Trash. Alternatively, right-click on "AnyViewer" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall AeroAdmin

To uninstall the AeroAdmin application from your PC or Mac, follow these steps:

Uninstall AeroAdmin on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find AeroAdmin": Scroll through the list of installed programs to find "AeroAdmin"
- 4. "Uninstall": Right-click on "AeroAdmin" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall AeroAdmin on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find AeroAdmin": Locate the "AeroAdmin" application in the Applications folder.
- 4. "Move to Trash": Drag the "AeroAdmin" application to the Trash. Alternatively, right-click on "AeroAdmin" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Chrome Remote Desktop

To uninstall the Chrome Remote Desktop application from your PC or Mac, follow these steps:

Uninstall Chrome Remote Desktop on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Chrome Remote Desktop": Scroll through the list of installed programs to find "Chrome Remote Desktop."
- 4. "Uninstall": Right-click on "Chrome Remote Desktop" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Chrome Remote Desktop on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find Chrome Remote Desktop": Locate the "Chrome Remote Desktop" application in the Applications folder.
- 4. "Move to Trash": Drag the "Chrome Remote Desktop" application to the Trash. Alternatively, right-click on "Chrome Remote Desktop" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall DesktopNow

To uninstall the DesktopNow application from your PC or Mac, follow these steps:

Uninstall DesktopNow on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- "Find DesktopNow": Scroll through the list of installed programs to find "DesktopNow"
- 4. "Uninstall": Right-click on "DesktopNow" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall DesktopNow on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find DesktopNow": Locate the "DesktopNow" application in the Applications folder.
- 4. "Move to Trash": Drag the "DesktopNow" application to the Trash. Alternatively, right-click on "DesktopNow" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Distant Desktop

To uninstall the Distant Desktop application from your PC or Mac, follow these steps:

Uninstall Distant Desktop on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Distant Desktop": Scroll through the list of installed programs to find "Distant Desktop"
- 4. "Uninstall": Right-click on "Distant Desktop" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Distant Desktop on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find Distant Desktop": Locate the "Distant Desktop" application in the Applications folder.
- 4. "Move to Trash": Drag the "Distant Desktop" application to the Trash. Alternatively, right-click on "Distant Desktop" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall DWService

To uninstall the DWService application from your PC or Mac, follow these steps:

Uninstall DWService on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- "Find DWAgent": Scroll through the list of installed programs to find "DWAgent"
- 4. "Uninstall": Right-click on "DWAgent" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall DWService on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find DWAgent": Locate the "DWAgent" application in the Applications folder.
- 4. "Move to Trash": Drag the "DWAgent" application to the Trash. Alternatively, right-click on "DWAgent" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Getscreen.me

To uninstall the Getscreen.me application from your PC or Mac, follow these steps:

Uninstall Getscreen.me on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Getscreen.me": Scroll through the list of installed programs to find "Getscreen.me"
- 4. "Uninstall": Right-click on "Getscreen.me" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Getscreen.me on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder": In the Finder sidebar, click on "Applications."
- 3. "Find Getscreen.me": Locate the "Getscreen.me" application in the Applications folder.
- 4. "Move to Trash": Drag the "Getscreen.me" application to the Trash. Alternatively, right-click on "Getscreen.me" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall GoToAssist

To uninstall the GoToAssist application from your PC or Mac, follow these steps:

Uninstall Zendesk on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find GoToAssist": Scroll through the list of installed programs to find "GoToAssist"
- 4. "Uninstall": Right-click on "GoToAssist" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall GoToAssist on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find GoToAssist": Locate the "GoToAssist" application in the Applications folder.
- 4. "Move to Trash": Drag the "GoToAssist" application to the Trash. Alternatively, right-click on "GoToAssist" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall HelpWire

To uninstall the HelpWire application from your PC or Mac, follow these steps:

Uninstall HelpWire on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find HelpWire": Scroll through the list of installed programs to find "HelpWire"
- 4. "Uninstall": Right-click on "HelpWire" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall HelpWire on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find HelpWire": Locate the "HelpWire" application in the Applications folder.
- 4. "Move to Trash": Drag the "HelpWire" application to the Trash. Alternatively, right-click on "HelpWire" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Iperius Remote

To uninstall the Iperius Remote application from your PC or Mac, follow these steps:

Uninstall Iperius Remote on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Iperius Remote": Scroll through the list of installed programs to find "Iperius Remote"
- 4. "Uninstall": Right-click on "Iperius Remote" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Iperius Remote on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder": In the Finder sidebar, click on "Applications."
- 3. "Find Iperius Remote": Locate the "Iperius Remote" application in the Applications folder.
- 4. "Move to Trash": Drag the "Iperius Remote" application to the Trash. Alternatively, right-click on "Iperius Remote" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall LiteManager

To uninstall the LiteManager appplication from your PC or Mac, follow these steps:

Uninstall LiteManager on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find LiteManager": Scroll through the list of installed programs to find "LiteManager"
- 4. "Uninstall": Right-click on "LiteManager" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall LiteManager on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder": In the Finder sidebar, click on "Applications."
- 3. "Find LiteManager": Locate the "LiteManager" application in the Applications folder.
- 4. "Move to Trash": Drag the "LiteManager" application to the Trash. Alternatively, right-click on "LiteManager" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Quick Assist

To uninstall the Quick Assist application from your PC or Mac, follow these steps:

Uninstall Quick Assist on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Quick Assist": Scroll through the list of installed programs to find "Quick Assist"
- 4. "Uninstall": Right-click on "Quick Assist" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Quick Assist on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find Quick Assist": Locate the "Quick Assist" application in the Applications folder.
- 4. "Move to Trash": Drag the "Quick Assist" application to the Trash. Alternatively, right-click on "Quick Assist" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Remote Utilities

To uninstall the Remote Utilities application from your PC or Mac, follow these steps:

Uninstall Remote Utilities on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Remote Utilities": Scroll through the list of installed programs to find "Remote Utilities"
- 4. "Uninstall": Right-click on "Remote Utilities" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Remote Utilities on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find Remote Utilities": Locate the "Remote Utilities" application in the Applications folder.
- 4. "Move to Trash": Drag the "Remote Utilities" application to the Trash. Alternatively, right-click on "Remote Utilities" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall RustDesk

To uninstall the RustDesk application from your PC or Mac, follow these steps:

Uninstall RustDesk on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- "Find RustDesk": Scroll through the list of installed programs to find "RustDesk"
- 4. "Uninstall": Right-click on "RustDesk" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall RustDesk on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find RustDesk": Locate the "RustDesk" application in the Applications folder.
- 4. "Move to Trash": Drag the "RustDesk" application to the Trash. Alternatively, right-click on "RustDesk" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Splashtop

To uninstall the Splashtop application from your PC or Mac, follow these steps:

Uninstall Splashtop on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Splashtop": Scroll through the list of installed programs to find "Splashtop"
- 4. "Uninstall": Right-click on "Splashtop" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Splashtop on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find Splashtop": Locate the "Splashtop" application in the Applications folder.
- 4. "Move to Trash": Drag the "Splashtop" application to the Trash. Alternatively, right-click on "Splashtop" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Sysaid

To uninstall the SysAid application from your PC or Mac, follow these steps:

Uninstall SysAid on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find SysAid": Scroll through the list of installed programs to find "SysAid Agent."
- 4. "Uninstall": Right-click on "SysAid Agent" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall SysAid on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder": In the Finder sidebar, click on "Applications."
- 3. "Find SysAid": Locate the "SysAid Agent" application in the Applications folder.
- 4. "Move to Trash": Drag the "SysAid Agent" application to the Trash. Alternatively, right-click on "SysAid Agent" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall TeamViewer

To uninstall the TeamViewer application from your PC or Mac, follow these steps:

Uninstall TeamViewer on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Teamviewer": Scroll through the list of installed programs to find "Teamviewer"
- 4. "Uninstall": Right-click on "Teamviewer" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Teamviewer on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder": In the Finder sidebar, click on "Applications."
- 3. "Find Teamviewer": Locate the "Teamviewer" application in the Applications folder.
- 4. "Move to Trash": Drag the "Teamviewer" application to the Trash. Alternatively, right-click on "Teamviewer" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall UltraVNC

To uninstall the UltraVNC application from your PC or Mac, follow these steps:

Uninstall UltraVNC on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find UltraVNC": Scroll through the list of installed programs to find "UltraVNC"
- 4. "Uninstall": Right-click on "UltraVNC" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall UltraVNC on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find UltraVNC": Locate the "UltraVNC" application in the Applications folder.
- 4. "Move to Trash": Drag the "UltraVNC" application to the Trash. Alternatively, right-click on "UltraVNC" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.



How to uninstall Zoho Assist

To uninstall the Zoho Assist application from your PC or Mac, follow these steps:

Uninstall Zoho Assist on Windows

- "Open Control Panel": Press `Windows + R`, type `control`, and press Enter. Alternatively, search for "Control Panel" in the Start menu.
- 2. "Navigate to Programs and Features": Click on "Programs" and then "Programs and Features."
- 3. "Find Zoho Assist": Scroll through the list of installed programs to find "Zoho Assist"
- 4. "Uninstall": Right-click on "Zoho Assist" and select "Uninstall." Follow the prompts to complete the uninstallation process.
- 5. "Restart (if necessary)": Restart your computer if prompted to complete the uninstallation.

Uninstall Zoho Assist on Mac

- 1. "Open Finder": Click on the Finder icon in your Dock.
- 2. "Go to Applications Folder":In the Finder sidebar, click on "Applications."
- 3. "Find Zoho Assist": Locate the "Zoho Assist" application in the Applications folder.
- 4. "Move to Trash": Drag the "Zoho Assist" application to the Trash. Alternatively, right-click on "Zoho Assist" and select "Move to Trash."
- 5. "Empty Trash": Right-click on the Trash icon in your Dock and select "Empty Trash."
- 6. "Restart (if necessary)": Restart your Mac if prompted to complete the uninstallation.